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Satisfaction Survey and Future Development of a Hospital Library Consortium in Taiwan

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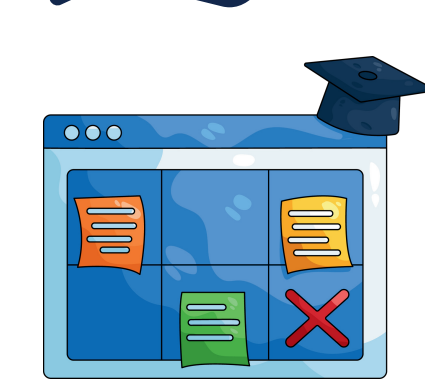
Objective

The TMU DiLib Consortium, established in 2003, supports small-to-medium-sized regional and district hospitals in Taiwan.



GOAL

To alleviate resource constraints in **manpower, funding, and space**.



AIM

Evaluate user **satisfaction** and gather **feedback**.

Method

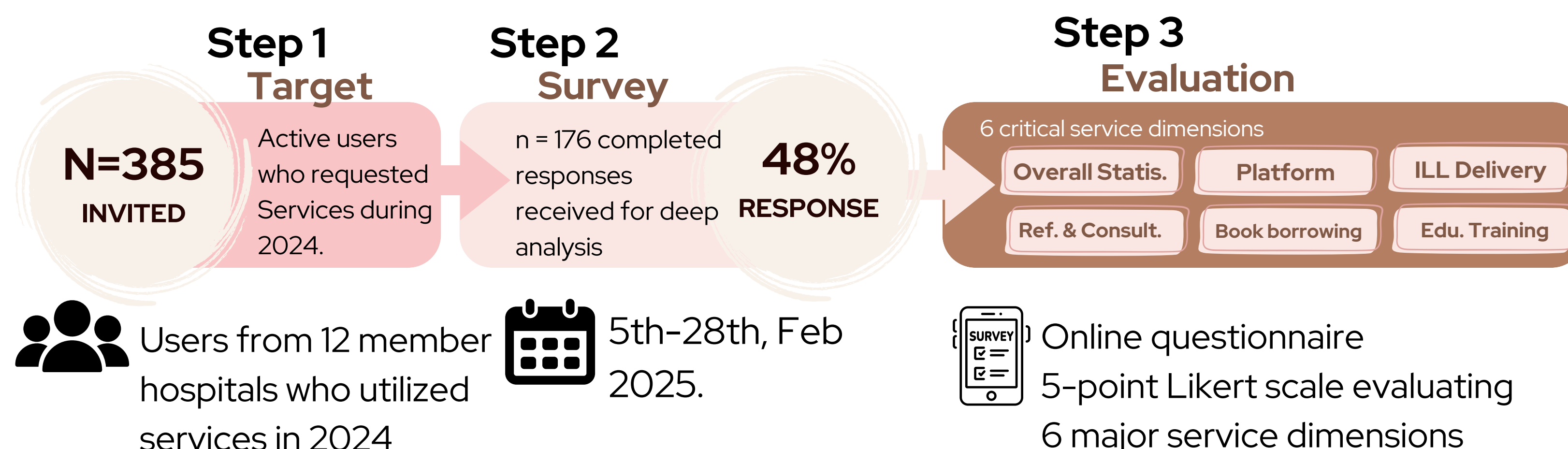


Figure 1. Method Steps

Results



Figure 2. Satisfaction overview

Conclusions

The consortium effectively bridges the information gap for resource-limited hospitals in Taiwan.

• **Optimization:** Improving the convenience of document delivery and optimizing the user interface based on qualitative feedback

• **Integration:** Moving toward a more integrated search platform for the next decade of service



2024 Innovation -Plagiarism Detection Service

- Introduced for theses, IRB reports, and research publications.

Acknowledgements of AI Use

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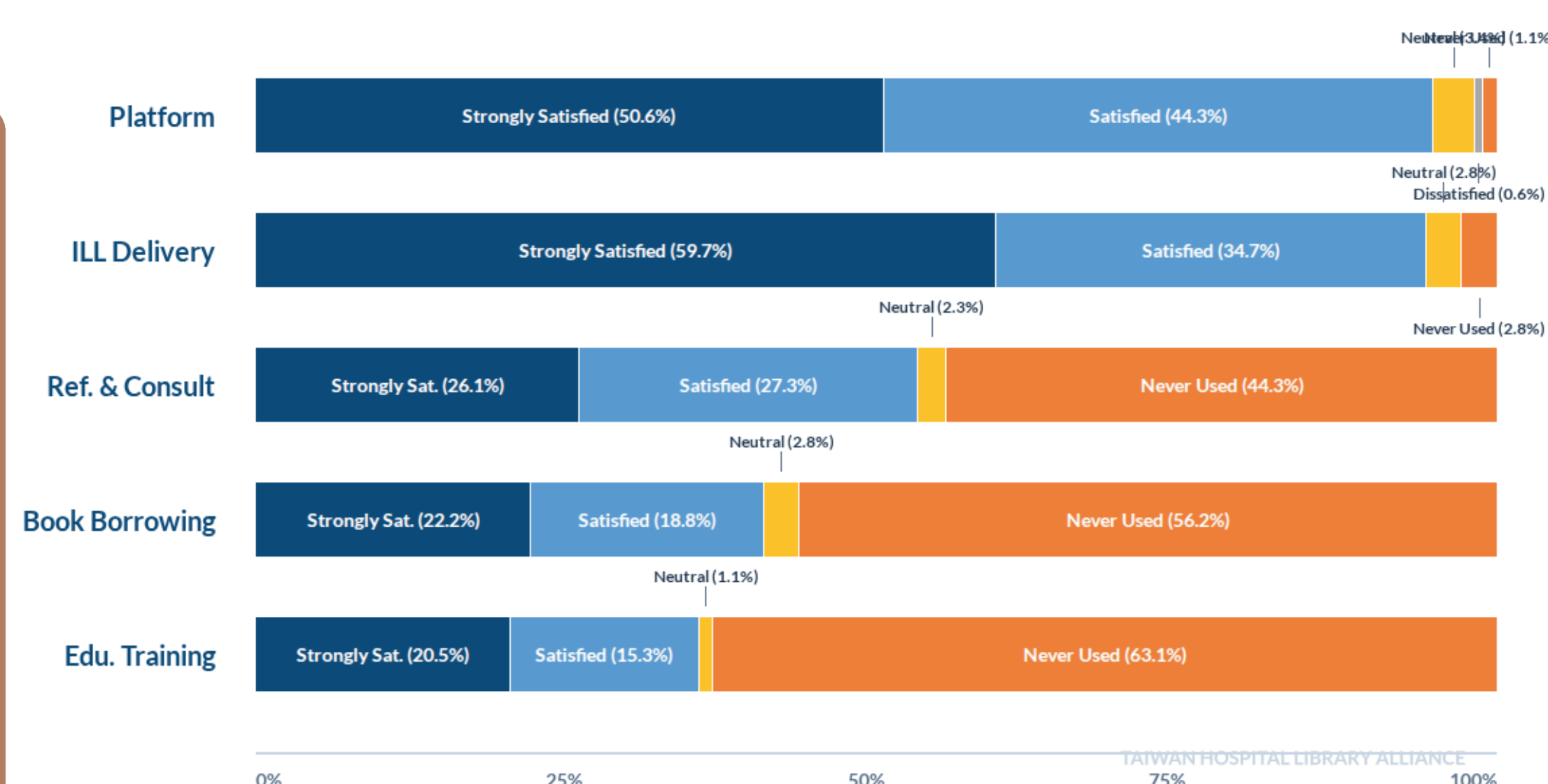


Figure 3. Service Satisfaction Analysis

Figure 4 & 5 . Participant Profile

